Subscription Agreement

· Version 2.0 · 19 Nov 2026

This agreement is between the system owner and the business subscribing to it. Please read it before paying. By ticking the box you confirm you have read and accepted these terms on behalf of your business.

1. Choosing your plan — upgrades and downgrades

To ensure you select the right plan, please note that you may upgrade to a higher plan at any time, but you may not downgrade to a plan lower than the one you originally purchased. Each plan states in full what it includes and what it costs before you pay, so please choose carefully.

2. Payment before use

There is no free trial. Signing up creates your account, but the system cannot be used until you have chosen a plan, paid for it, and that payment has been confirmed. Your subscription runs from the date it is confirmed, for the period of the plan you bought.

3. No refunds

Payments for access to the system are not refundable. Once payment has been made for business access, it cannot be returned. This applies even where a business does not go on to use the system effectively. What each plan includes and what it costs are set out in full before you pay, so the decision to subscribe is made with that information in hand.

4. Correct use of the system, and limits of responsibility

The system owner bears no liability for problems arising from improper use of the system — for example, differences between recorded revenue and actual payments caused by editing or deleting pledges and payments, or by deliberate manipulation of records. This exclusion does not apply where the problem stems from a fundamental flaw in the design of the system itself, which remains the owner's responsibility to correct.

5. Your accounts and passwords

You are responsible for the security of the login details issued to your business, including those you create for your staff. Any action taken using your tenant's logins is treated as an action by your business. The system keeps an audit trail of who did what and when; you may review it at any time.

6. Your data belongs to you

The records your business enters — events, guests, pledges, payments, accounts — belong to your business. You may export them at any time from within the system. The owner will not sell your data or share it with third parties except where required by law.

7. Keeping and deleting data

If your subscription ends, your data is kept for ninety (90) days so you can return or export it. After that period it may be permanently deleted. Export anything you need before that time.

8. Taxes and official records

The system helps you record VAT and produce reports, but you remain responsible for what you declare to the authorities and for the accuracy of the figures you enter. The system is a tool for keeping records; it is not a tax adviser and does not file anything on your behalf.

9. Availability and maintenance

The owner will make reasonable efforts to keep the system available and to give notice before planned maintenance. The owner is not liable for interruptions outside their control, including loss of electricity, loss of internet connection, or failure of your own devices.

10. Non-payment

If a subscription is not renewed by its expiry date, access to the tenant may be suspended until payment is made. Your data is not deleted on suspension; see clause 7.

11. Price changes

Prices may change. Any change will be notified in advance and will take effect from your next renewal, never in the middle of a period you have already paid for.

12. Proper conduct

The system may not be used for unlawful trade, nor to keep deliberately false records. The owner may suspend a business found doing so.

13. Changes to this agreement

These terms may be updated. If they change in a way that materially affects your rights, you will be asked to read and accept the new version before continuing to use the system.

14. Governing law

This agreement is governed by the laws of the United Republic of Tanzania. Both parties will first attempt to resolve any dispute by discussion in good faith.

By ticking the box and continuing to payment, you confirm that you have read, understood and accepted this agreement on behalf of your business.

For the business:	For the system owner: .....
Date:	Date: .....